

MISSOURI MGMA 2024 Conference



May 1-3, 2024
Sheraton Overland Park Hotel

MGMA[®]
MISSOURI

MISSOURI MGMA 2024 Conference

May 1 - 3, 2024 • Sheraton Overland Park

Conference Agenda

Wednesday, May 1st

11:00-5:00pm	Registration Open for Attendees and Business Partners
1:00-4:00pm	Workshops <ul style="list-style-type: none">• <i>LEAN Concepts: How They Affect Staffing</i> – Stefanie Hohensee, MHA, FACMPE• <i>Am I an 8? Using Enneagrams to Improve Communications</i> – Cameron Cox, III, MHA, FACMPE• <i>ACMPE Prep Course and Mock Exam</i> – Tracy Bird, FACMPE, CPC & Beth Castens, MHA, FACMPE
4:15-5:30pm	Opening General Session: <i>Finding the Masterpiece in the Mess</i> – Sam Glenn
5:30-6:30pm	Networking Reception

Thursday, May 2nd

7:30-8:30am	Breakfast with Exhibitors
8:30-9:30am	General Session: <i>What's Your Culture Club</i> – Cameron Cox, III, MHA, FACMPE
9:30-10:45am	Reverse Tradeshow (by invitation only)
9:45-10:45am	Breakout Sessions <ul style="list-style-type: none">• <i>Are you a LEADER or are you IN CHARGE</i> – Cameron Cox, III, MHA, FACMPE• <i>What's My Job, Really? Setting Clear Expectations for Your Docs</i> – Stu Schaff• <i>Firing Up Healthcare Excellence: Unleashing the Power of Benchmarking</i> Tracy Bird, FACMPE, CPC, CPMA, CEMC, CPC-I
10:45-11:30am	Networking Break with Business Partners
11:30-12:30pm	Breakout Sessions <ul style="list-style-type: none">• <i>Mobile Integrated Healthcare Networks</i> – Doris Boeckman• <i>Patient Experience Journey Mapping</i> – Lisa Duran• <i>Shark Negotiating for the Conflict Averse</i> – Jason Levinson
12:30-1:30pm	Lunch with Business Partners
1:45-2:45pm	Breakout Sessions <ul style="list-style-type: none">• <i>Healthcare in the Age of AI: How Your Patients and Your Practice May Be Impacted</i> Thomas Douglas• <i>Physician/APP Collaboration and Supervision</i> – Debra Funk• <i>Finding and Keeping Great Talent</i> – Elizabeth Perlak, JD
2:45-3:30pm	Dessert Break with Business Partners
3:30-4:30pm	General Session: Healthcare Outlook – CEO Panel Discussion David Argueta, Mercy; Max Buetow, CoxHealth; Bret Kolman, HCA Centerpoint; Jani Johnson, St. Luke's Hospital of Kansas City; Charlie Shields, University Health; Moderator: Kyle Adkins, Golden Valley Memorial Healthcare
5:30-8:30pm	BBQ Throwdown & Line Dancing

Friday, May 3rd

7:45-8:30am	Breakfast with Business Partners
8:30-9:30am	General Session: <i>Your Secret Power – The Bean</i> – Lisa Duran
9:30-9:45am	Annual Members Meeting
9:45-10:15am	Networking Break with Business Partners
10:15-11:30am	Closing General Session: <i>Stay Alive All Your Life – Success Principles for Extraordinary Leadership & Living</i> – Michael Ivanov

WORKSHOPS



LEAN Concepts: How They Affect Staffing

Discover strategies to enhance efficiency in your practice through innovative approaches that foster collaboration and shared goals. This workshop will allow you to gain actionable knowledge to energize and optimize your operations. Learn new ways to increase efficiency while creating teamwork and shared need in your practice. The information and insights will transcend conventional boundaries, offering a versatile set of skills that will energize and empower you to apply them effectively across various facets of your personal and professional life.

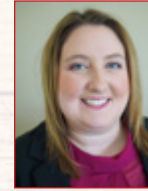
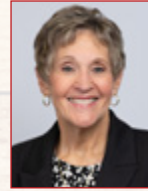
interpersonal relations in numerous arenas such as the physician board room and amongst practice staff. This interactive session will introduce the general concept of how the Enneagram system is designed, help you identify your own Enneagram type, and discuss how to deploy Enneagram-enhanced communication within your practice. Participants will leave with a higher level understanding of how to engage physicians, colleagues, and staff to increase employee satisfaction.



Am I an 8? Using Enneagrams to Improve Communications

Cameron Cox, III, MHA, FACMPE

The Enneagram is a classification system for personality types and psychological motivators. It has proven to be an invaluable tool in uncovering gaps and crevices within small and large group communication. When used effectively, this tool can be instrumental in improving



ACMPE Prep Course & Mock Exam

Tracy Bird, FACMPE, CPC & Beth Castens, MHA, FACMPE

This workshop will review CMPE/FACMPE eligibility criteria, timelines, fees and preparation/best-practice study tips for the Certified Medical Practice Executive (CMPE) exam. Participants will then take a full multiple-choice and scenario-based mock exam to serve as an initial benchmark for an individual, self-scored, knowledge-level assessment.

GENERAL SESSIONS



Sam Glenn



David Argueta



Max Buetow



Brett Kolman



Jani Johnson



Charlie Shields



Kyle Adkins



Lisa Duran



Michael Ivanov

Finding the Masterpiece in the Mess – Sam Glenn

Life can be messy, filled with changes, challenges, and uncertainty. However, with the right perspective, we can discover the meaning, message, and masterpiece in the mess. Sam is a self-taught abstract artist who uses his own original art concepts to communicate that life can be messy, but with the right perspective, we can discover an uplifting message and masterpiece within our messes.

What's Your Culture Club – Cameron Cox, III, MHA, FACMPE

Culture matters. And it has never been more important than today. With the open and constant flow of information in our society, culture not only matters but a sincerely positive, uplifting culture can be instrumental in a business' success. A healthcare practice is no different. To quote a line from a great movie: "Attitude reflects leadership." Establishing an effective culture within the organization establishes a firm foundation of success for many management areas such as customer service, marketing, recruitment and economic growth. This presentation will highlight multiple perspectives of what an effective organizational culture can mean to a truly successful healthcare practice.

Healthcare Outlook – CEO Panel Discussion

David Argueta, Mercy; Max Buetow, CoxHealth; Brett Kolman, HCA Centerpoint; Jani Johnson, St. Luke's Hospital of Kansas City; Charlie Shields, University Health; Moderator: Kyle Adkins, Golden Valley Memorial Healthcare

Hear from five exemplary CEOs who have not only mastered the art of healthcare management but have also elevated their organizations to unprecedented heights. Elevate your conference experience with this one-of-a-kind roundtable. Imbibe the spirit of Kansas City while immersing yourself in impactful discussion that promises to leave a lasting impression about the state of healthcare today and the outlook for tomorrow.

Your Secret Power – The Bean – Lisa Duran

It's easy to camp in mindset of feeling powerless to the many changes happening in our clinics or hospitals. In this session you will learn your superpower to defeating that mindset. You will be given tools to help empower your teams to overcome and be agents of change. Real, sustainable culture change starts with how we think about change and what we do with it.

Stay Alive All Your Life – Success Principles for Extraordinary Leadership & Living – Michael Ivanov

The world is changing faster than we ever imagined. There is a need, now more than ever, for leaders, business professionals, and people from all walks of life to dig deep within themselves and stay true to their mission and find opportunity to not only survive, but thrive in uncertain times. Michael's life changing message and principles have opened up audiences everywhere to cultures of service, gratitude, reflection and endless potential.

BREAKOUT SESSIONS

Are you a LEADER or are you IN CHARGE

Cameron Cox, III, MHA, FACMPE

In the environment of health administration, the world moves quickly. Sometimes, this world evolves faster than our skillsets may evolve. In this seminar, we will discuss ways to ensure that you are acting as a leader in the organization and not simply issuing commands with a hope for a positive return. The presentation will highlight some of the unique characteristics that distinguish leaders within organizations.



What's My Job, Really? Setting Clear Expectations for Your Docs – Stu Schaff

Given the well-documented gap between the supply of physicians and the demand for their services, increasing administrative burdens, and the strain of a global pandemic, it is no wonder that many doctors report dissatisfaction with their careers. There is another major but often overlooked contributor to physician burnout: a lack of clear expectations. For most physicians, the job description is usually little more than “Be a good doctor.” Then collections, WRVUs, overhead expenses, and other aspects of the job come into play and the relationships between physicians and administrators turn adversarial. Unlike the systemic issues mentioned above, individual medical practices can do something about this. Stu Schaff will show participants how they can establish clear expectations for physicians within their own practices, using examples from actual academic and community-based practices. He will also demonstrate specific ways that participants can incorporate best practices for communicating those expectations, regularly reinforcing them, and effectively holding physicians accountable to them, with the goal of improving morale and engagement.

Firing Up Healthcare Excellence: Unleashing the Power of Benchmarking – Tracy Bird, FACMPE, CPC, CPMA, CEMC, CPC-I

Medical Practice organizations face problems every day. The way those problems are addressed has a direct correlation to the success of solving that problem. Some ignore the problem hoping it will go away while others make a quick decision that results in only a temporary fix. Successful practices take a measured, strategic approach to solve problems. This session looks at a business case study involving practice operations and financial stability. The issues around this practice problem underscore the importance of critical thinking skills, data collection, and benchmarking to resolve the issues and create a thriving organization.



Mobile Integrated Healthcare Networks Doris Boeckman

This is an introduction to a new rural model of care that pairs community paramedics with rural healthcare providers for patient engagement, improving patient outcomes, and reducing healthcare costs. The Washington County Mobile Integrated Healthcare (MIH) Network was nationally recognized in 2023 when the model won the Health Services and Resources Administration's (HRSA) Primary Care Challenge – Building Bridges to Better Health. The foundation of the model is *whole person* care. It focuses on reducing barriers to care, linking patients to a primary care provider, and addressing social determinants of health.

Patient Experience Journey Mapping – Lisa Duran

Identifying and solving process hurdles that get in the way of delivering a world-class patient experience. Teams will identify and solve process hurdles in each touch point of the patient experience and create experience standards for each touch point.



Shark Negotiating for the Conflict Averse: How to Navigate Negotiations Like a Shark!

Jason Levinson

Chances are you are a giver. A generous person with your time, talent, heart, and soul. This is admirable. But once you dive into the sharky waters of business and (yikes!) management, you run the risk of getting eaten alive by selfish adversaries! Thankfully, there are simple negotiating approaches you can easily apply to protect yourself without violating your ethics or compromising your integrity. This entertaining and engaging session highlights key, often-overlooked strategies that have a big impact on your results with both internal and external negotiations. You will learn how to navigate conflict and negotiate better so you end up getting and keeping more of what you need. Learn to negotiate better agreements for yourself and your company from this day forward. You don't have to BE a shark to defend yourself against the sharks.



Healthcare in the Age of AI: How Your Patients and Your Practice May Be Impacted – Thomas Douglas

As the healthcare industry enters a new era fueled by artificial intelligence, the question isn't whether AI will impact your healthcare practice – it's how effectively you can leverage it. Join us for an exclusive presentation by Thomas H. Douglas, accomplished tech innovator and CEO of JMARK, as he delves into the transformative power of AI in healthcare, highlighting its potential to revolutionize patient outcomes, streamline clinical processes, and enhance the overall patient experience. During this session, attendees will gain a comprehensive understanding of how AI can improve efficiency, minimize diagnostic errors, and foster more personalized patient care. Join us for this pivotal presentation to grasp how AI is setting the stage for a new paradigm in healthcare, and how your practice can be at the forefront of this evolution.



Physician/APP Collaboration and Supervision Debra Funk, RN

This session will take a deep dive into the various aspects of the Missouri laws and regulations regarding collaborative practice agreements between Physicians and Advanced Practice Providers. This session will also look into some of the bills that the Missouri legislature is working on that may have an impact on the ways that Advanced Practice Providers can practice in the State of Missouri.



Finding and Keeping Great Talent Elizabeth Perlak, JD

Many employers continue grappling with navigating the unknown in today's ever-changing work landscape. Join our breakout session to learn how to remain focused on strong business outcomes while balancing the needs and expectations of their employees by keeping them at the center of everything you do. You'll also see that pay isn't everything – hear about the many other ways you can invest in your employees and how that investment could directly impact the growth of your business. You'll also hear about recent trends impacting the workplace and how to navigate decisions that are right for your unique organization. Don't miss this opportunity to start thinking differently about how you can shape your employee experience.

MEET OUR SPEAKERS

Kyle Adkins Chief Operating Officer at Golden Valley Memorial Healthcare (GVMH), has nearly 30 years of healthcare experience and has been a member of the Executive Leadership team for more than 15 years. During his time at GVMH, Adkins has driven all of the clinics through the patient-centered medical home accreditation process and has been instrumental in the clinics receiving the highest level of recognition. Adkins earned a Bachelor of Science degree in Health Information Management from Arkansas Tech University and is a Certified Medical Practice Executive (CMPE). Kyle is a past president of MO MGMA.

David Argueta, Community President, Mercy Springfield Communities, has 19 years of health care leadership experience. Prior to being named to his role at Mercy in Springfield, David served as the chief administrative officer for five years at Mercy Hospital Oklahoma City. Before joining Mercy, he served as the president for the North Houston region for Catholic Health Initiatives - St. Luke's Health, for five years. Before CHI, he was the COO for Baylor Scott and White - Hillcrest Region, as a part of a 10-year career with them. David has spent many years helping complex, health care systems to navigate challenging circumstances in an ever-changing market. He expertly manages physician relationships, striking a perfect balance of leadership and support for clinicians, making it easier for them to focus on patients. Argueta is a Fellow of the American College of Healthcare Executives. He earned his bachelor's degree in forensic science and chemistry and his master's degree in business administration – health care administration from Baylor University.

Tracy Bird has over 40 years' healthcare management and consulting experience in the areas of practice operations, front office workflow, revenue cycle management, coding, documentation, staff training, communications, risk and compliance, policy and procedure development, practice start-ups, and workflow redesign for value based care. Her experience includes work with private practices, hospital based practices, rural health clinics, and FQHC's. She is an ACMPE Fellow with MGMA, a Certified Professional Coder (CPC), a Certified Professional Medical Auditor (CMPA), a Certified Evaluation and Management Auditor (CEMC) a Certified Professional Medical Coding Curriculum instructor (CPC-I). Tracy is co-founder and past president of the NE Kansas Chapter of AAPC, a past president of MGMA-GKC, is the ACMPE Forum Rep for Kansas, and MGMA-Greater Kansas City, and is currently serving as the past Chair of the Certification Commission for National MGMA.

Doris Boeckman is a founding partner of Community Asset Builders, LLC (CAB), a Missouri certified women-owned business enterprise formed in 2001. At CAB, her emphasis is resource development and optimization and mobile integrated healthcare. She is also a founding partner of the Washington County Mobile Integrated Healthcare Network, a Missouri nonprofit organization focused on developing a new care delivery model between federally qualified health centers and emergency medical service agencies focused on whole person care and expanding community paramedic/community health worker integration in Missouri and nationally. Doris has a Bachelor of Science degree in Business Administration from Lincoln University and more than 40 years of professional experience in healthcare.

Max Buetow is the President and CEO of CoxHealth. Max joined the organization in 2012 as the Director of Springfield Neurological and Spine Institute. His career path continued in the Neurosciences when he assumed the role of Administrative Director for the Neuroscience Service Line. In 2015, Max was given the opportunity to become a Vice President with Cox Medical Group (CoxHealth's physician entity),

while also elevating to the VP of the Neurosciences. In June, 2020, Max moved into the role as COO where he had operational responsibility for the enterprise's six hospitals. Prior to CoxHealth, Max worked as an operations and distribution manager for Sara Lee Fresh Bakery, developing an affinity for LEAN/Six Sigma process improvement. Max received his undergraduate degree from Canisius College in Buffalo, New York and his MBA at Drury University in Springfield. Max is very involved in his local church and enjoys spending time with his wife, Laura, and their four children

Cameron Cox, MHA, FACMPE is the President and CEO of e3c3 consulting. Called the MacGyver of healthcare business management, he's a man with a mission: to help medical practices thrive. With a history of being a practice administrator and founding a successful medical billing and consulting firm, Cam brings unique views and perspectives on today's practice management. Over the course of the last 25 plus years, Cam has worked with more than 1,000 medical practices and health systems across virtually every medical specialty in the spectrum. Cam is a Fellow of the American College of Medical Practice Executives, holds undergraduate and graduate degrees in Healthcare Administration from the University of North Carolina at Chapel Hill, and is a certified Enneagram Spectrum Advanced Trainer.

Thomas Douglas joined JMARK in 1997 after serving in the Navy where he was recognized with multiple awards. As a level one engineer at JMARK, he worked his way up the ranks before purchasing the company in 2001. Tom had to make some hard decisions and downsize the company to only 6 people. Now, with over 110 employees, JMARK is a leader in its space having hit Inc. magazine's list of the top 5,000 Fastest Growing Private Companies nine consecutive times. He is a trusted technology advisor to a global list of clients and often speaks on topics such as culture, people puzzles, technology efficiencies, and cyber security. Tom's latest passion is to share the lessons-learned from building a great business which celebrates the culture and people who make it successful. In his book Adapt or Die™ and the online courses, Tom shares the Algorithm of Success™ the formula required to help small and medium businesses thrive in an ever-changing world.

Lisa Duran's career has given her the opportunity to engage, inspire and impact healthcare organizations all over the US and Canada. She strongly believes healthcare organizations should never have to choose one focus. Leadership development, employee experience and patient experience are all equally important. Lisa has integrated all three into a simplified model creating cultures teams and patients love. Her most recent position was Chief Experience Officer for Inception where she helped to transform team and patient experiences. She was honored to serve as Chair of ARM through the American Society of Reproductive Medicine and believes that people are the most important investment we make.

Debra Funk, BSN, RN is the Director of Practice for the Missouri State Board of Nursing. She has been a member of the Board staff since November 2006. Her position has evolved over time to include but not be limited to: answer inquiries about nursing and the laws impacting nurses in MO, assist with investigating complaints and discipline cases against nurses, collaborate with nursing associations and stakeholders across the state, opportunities to participate at the national level in conferences and on committees representing the Missouri State Board of Nursing, assist with surveying entry level schools of nursing and assist with writing legislation impacting nursing in Missouri. Debra graduated from Millikin University in Decatur IL with a BSN.

Sam Glenn has been honored by being named Speaker of the Year on several occasions by meeting and event organizations and won two national awards for his training videos. He is the author of more than 30 personal and professional development books. Hundreds of organizations use Sam's videos to kick off their staff meetings and cultivate positivity in the workplace. Sam's Motivated by Art © Training has become the new buzz in creating engagement in the workplace. Not only does his creative art bring energy to the walls in any workplace, but the art is used for training purpose to enrich the quality of personal and professional performance.

Stefanie Hohensee, MHA, FACMPE has over 20 years' of healthcare leadership experience serving as a leader for a privately owned medical facility, a community hospital as well as one of the largest integrated U.S health systems. Her leadership experience is extensive, encompassing roles in both hospital and clinic departments. She has an exceptional record of accomplishment in driving organizational change, fiscal accountability, and community health in an ever-changing healthcare environment. During her career she demonstrated leadership by guiding teams to earn Blue Distinction for knee and hip replacement, along with quality respiratory recognition (QCRC) in national programs under the American Association for Respiratory Care (AARC). Furthermore, she has spearheaded transformative changes in physician compensation models and served as the grant leader for Patient Center Medical Home initiative. Stefanie is currently serving on the MO MGMA board of directors. She graduated from Evangel University with a Bachelor's in Business Administration and holds a Master's in Healthcare Administration from Webster University. Stefanie is a Fellow in the American College of Medical Practice Executives.

Michael Ivanov is a Game-Changing speaker and Best-Selling author who has impacted thousands of people with his message of resilience. He was born in Soviet Russia and is the grandson of a 'Siege of Leningrad' and Dachau camp survivor. Michael's master storytelling ability leaves audiences exhilarated and equipped to act on their inspiration. His success principles empower audiences to smash fears, limitations, and passive, excuse-oriented mindsets. Michael takes his audiences on a journey through his story of humble beginnings to becoming a business owner, an author, and a motivational speaker. He reveals how the personal choices we make, the attitudes we carry, and the principles we choose to live by, determine the success and quality of our lives.

Jani Johnson, RN, MSN became CEO of the Saint Luke's Health System Central Region in July of 2015. In this role, she is responsible for all operations of the 140+ year-old, 534-bed hospital, flagship entity of Saint Luke's Health System. Additionally, she is responsible for the operations of Crittenton's Children's Center, a full continuum of behavioral health care for children & adolescents serving more than 10,000 patients. As the Central Region CEO, Jani also assumes responsibility for Research, Graduate Medical Education and Lab Services for the system along with Bishop Spencer Place a Continuing Care Retirement Community. Jani's experience includes serving as the former President and CEO of Saint Luke's South Hospital. Under her leadership, the hospital was recognized by *U.S. News & World Report* in 2013 and 2014 as one of the Best Regional Hospitals in Kansas and in the Kansas City metro area.

Bret Kolman, CPA, boasts a career spanning over three decades in non-profit and for-profit healthcare. With 8 years as a hospital Chief Financial Officer and 21 years as a hospital Chief Executive Officer, Bret has witnessed a variety of market dynamics during his time in Missouri, Kansas, and Louisiana. He has had the fortune of serving as CEO in hospitals ranging from 200 employees to 2,000 employees.

His most recent tenure was as CEO of 285-bed Centerpoint Medical Center in Independence, Missouri, where he served for six years. As CEO, Bret spearheaded numerous outpatient initiatives, including physician acquisitions and divestitures, chairing a local FQHC, gaining approval for FSERs, Urgent cares, etc. His inpatient experience includes service lines ranging from Critical Access Hospitals to level 2 trauma hospitals pursuing GME programs. In early 2024, Bret decided to embark on a new chapter, retiring from his impactful career to explore opportunities in the realm of AI-related businesses.

Jason Levinson, founder of Levinson Learning, specializes in business training that combines entertainment, learning & development, and subject matter expertise to deliver courses and sessions that make an immediate and lasting impact. Jason has created and delivered customized courses for global organizations including NASA, RedBull, Schneider Electric, Parker-Hannifin, Abbott, Phillips, and many more. Jason credits his success in large part to the example set for him by his mother, Donna Wobbe, an active, 35+ year MGMA member. Located in Winston-Salem, NC, Jason loves cinema and supporting his family's involvement in community theatre.

Elizabeth Perlak works closely with TriNet clients to identify, refine and implement effective human capital processes that optimize HR competencies and enhance employee and organizational effectiveness. In her current role as a Lead Org Development Consultant, Beth collaborates with clients to identify key HR strategy deliverables that align human capital management with organizational values and goals. Beth holds a juris doctor from Washington University School of Law and a Bachelor of Arts degree in Philosophy from Georgetown University. She has also been certified as an International Mergers and Acquisitions Expert by the IMAA and holds the SPHR certification from HCRI.

Stu Schaff is an expert in physician compensation and physician engagement. For over 15 years, he has worked closely with the leadership of more than 100 healthcare organizations across the United States, like Dignity Health and Trinity Health, to develop truly impactful physician compensation strategies and plans. Stu is the founder of Intentionate Healthcare Advisors. He previously served on the management team of a large AMC-affiliated medical group, consulted for national healthcare consulting firms, and led implementations of financial planning and budgeting software for hospitals and health systems. He is a Fellow of the Healthcare Financial Management Association.

Charlie Shields serves as President and Chief Executive Officer of University Health (UH). Charlie joined the health system in 2010 as Chief Operating Officer of University Health Lakewood. He assumed his current role in 2014. Charlie brings to the role more than 25 years of healthcare leadership and decades of public service, including 20 years in the Missouri General Assembly, culminating his service as President Pro-Tem of the Missouri Senate. Charlie is Board Chair of America's Essential Hospitals, a national organization representing more than 300 safety net hospitals. He has shared his experience as past Board Chair and current Board Member of the Missouri Hospital Association. He is often quoted saying, "Education is the number one determinant of economic status, and economic status is the number one determinant of health status," bringing together the importance of education in living a long and healthy life. With this as a foundational belief, he serves as President of the Missouri State Board of Education. He is also deeply involved in the Kansas City community, serving in leadership positions with the Kansas City Chamber of Commerce, the Kansas City Civic Council, and the Urban Neighborhood Initiative; a few of the numerous committees and boards on which he is proud to serve.

CONFERENCE INFORMATION

CONFERENCE FEES

	By 04/01/24	After 04/01/24
MO MGMA Active Member	\$325	\$425
AAPC Member	\$325	\$425
Non-Member (<i>practice executive, administrator or manager</i>)	\$450	\$550

CONFERENCE REGISTRATION

The registration fee covers all meetings, materials, meals, and breaks. Conference breakfast and lunch functions are for registered exhibitors and conference attendees only. Attire for the conference is business casual. A jacket or sweater is suggested.

LOCATION

Sheraton Overland Park Hotel

6100 College Blvd

Overland Park, KS 66211

A room rate of \$174/night is available until April 9, 2024, or until our room block is full.



CE CREDIT



American College of Medical Practice Executive (ACMPE) Credit Hours: To apply this program toward your ACMPE continuing education requirement, please calculate the total number of clock hours you spent in educational sessions and enter your hours online in the My Transcript area of mgma.com.



The program has the prior approval of AAPC for 12.0 continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

CANCELLATION POLICY

Cancellations received prior to April 1, 2024, are subject to a \$100.00 cancellation fee. Cancellations received after April 1, 2024 and no-shows cannot be refunded. Substitutions from within the same group are acceptable.

PROGRAM COMMITTEE

Laurie Atwood (Chair)
Barry Pointe Family Care
Kansas City

Lou Anne Gonzales
Advanced Net Providers
Overland Park

Stefanie Hohensee, MHA, FACMPE

Rob Landstad
Goldfish Medical Staffing, Dallas
Dallas

Travis Messer, MHA
Lake Regional Medical Group
Osage Beach

Kati Pieper
Barry Pointe Family Care
Kansas City

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For additional information
and to register, please visit
our website at mgma-mo.org
or contact Rebekah Francis at
rebekahfrancis@att.net



Join us
Thursday, May 2 from 5:30-8:30pm
BBQ Throwdown & Line Dancing